

STANDARD TERMS AND CONDITIONS FOR SUPPLY OF GOODS AND SERVICES

OF

Caithness Biotechnologies Ltd

These Terms and Conditions ("Terms") govern the sale of life science reagents and services ("Products") by Caithness Biotechnologies Ltd, 72 Boston Road, Leicester, UK ("Company") to its customers ("Customer"). By placing an order, the Customer agrees to these Terms.

1. Product Use

All Products are intended for research use only and are not for human or veterinary use. All Products are not for human consumption, nor for use as drugs or as part of medical devices. Products should be used in compliance with all applicable laws and regulations, including safety protocols.

2. Orders and Acceptance

Orders are subject to availability. The Company reserves the right to accept or reject any order. Orders must be placed via the Company's website or approved channels.

3. Pricing and Payment

Prices are in pound sterling (GBP) and are subject to change without notice. Prices do not include any applicable taxes including, but not limited to, value added tax, federal, state or local sales taxes. Payment terms are **30 days** from the invoice date, unless otherwise agreed in writing.

4. Delivery and Shipping

Shipping costs are borne by the Customer unless agreed otherwise. Delivery dates are estimates and the Company is not liable for any delays.

5. Returns and Refunds

Full refunds will be offered for any defective Products or Products shipped in error, if claimed within **30 days** of receipt of goods. Returns are accepted only for defective Products or Products shipped in error, if claimed within 30 days of receipt of goods. We cannot accept returns for Products that have been used, opened, or improperly stored.

6. Warranty

The Company warrants that Products will meet the specifications stated in the documentation for 30 days from delivery. This warranty is limited and does not cover misuse, mishandling, or improper storage. The Company's liability is limited to replacement or refund of the defective Product.

7. Limitation of Liability

The Company is not liable for any indirect, incidental, or consequential damages arising from the use or inability to use the Products. The maximum liability of the Company is limited to the price paid for the Product in question.

8. Intellectual Property

All established intellectual property rights related to the Products remain with the Company.

No rights to any established patents, trademarks, or other intellectual property are transferred to the Customer.

9. Governing Law

This Agreement shall be governed by and construed in accordance with the law of England and the parties hereby submit to the exclusive jurisdiction of the English courts.

10. Indemnification

The Customer shall indemnify the Supplier against all claims, costs and expenses which the Supplier may incur and which arise, directly or indirectly, from the Customer's breach of any of its obligations under this Agreement.

11) Customer's Duty to Take Care

Supplied goods, especially chemicals, may be dangerous if not properly used or stored and the appropriate precautions taken. The Customer accordingly agrees that it shall take all such steps as are reasonably practicable or usual to eliminate or reduce any risk to health and or safety to which use of the goods may give rise.

12. Changes to Terms

The Company reserves the right to modify these Terms at any time, and any changes will apply to future orders.